

Movers/Drivers

About Us

Shelter Movers provides moving and storage services at no cost to women and children fleeing abuse. We are the only organization of our kind in Canada, and our volunteers are no less exceptional. We are growing and looking to add caring and compassionate people to our volunteer team.

Position Summary

Movers and Drivers are core to the organization by assisting on each move. In a group of 2-7 movers, volunteers will load/unload the client's belongings into a vehicle and transport the client to the predetermined location. Vehicles are provided for the move, and movers who have a valid driver's license are welcome to register as drivers. This is a great opportunity for someone who wants to make a big impact in a small amount of time. Each move varies from 3-5 hours. With our flexible volunteering model, you can sign up to volunteer on moves as per your availability.

Responsibilities

- Work under the direction of a volunteer Lead Mover and Move Coordinator, and maintain communication with the Lead Mover and all other movers during move
- Transport client's personal belongings to predetermined secure locations
- Liaise with the volunteer team, private security, and/or law enforcement
- Continuously conduct risk assessments throughout a move
- Maintain client confidentiality and provide trauma-informed care to all clients
- Uphold Shelter Movers' protocols and procedures
- Work with private security and law enforcement (led by Lead Mover) when necessary

Time Commitment

Flexible scheduling. Time commitment is based on a per-move basis, with each move taking approximately 4-6 hours. Volunteers can work around their schedule and sign up for moves based on their availability. A minimum of 1-2 moves a month, or 4-8 hours per month, is encouraged. This is an unpaid volunteer position.

Essential Skills and Knowledge

- Passion for Shelter Movers' mission of supporting women and children fleeing violence and abuse.
- Tact, discretion, high maturity level and good judgement.
- Demonstrate ability to maintain confidentiality, provide trauma-informed care to clients, and remain calm during potentially stressful situations.
- Awareness of appropriate boundaries, compassion fatigue, and self-care.
- Experience working with individuals from diverse backgrounds.
- Able to lift moderately heavy boxes/furniture, min. 20lbs.

- Drivers must be at least 21 years of age.
- A class G2 or 'full' G driver's license (for Drivers)
- A long-term interest in the Violence Against Women (VAW) sector an asset.
- Ability to speak additional languages an asset

Other Requirements

Shelter Movers volunteers must be at least 18 years of age, complete an interview process, sign a confidentiality agreement, obtain a police reference check, and attend a Trauma-Informed Care Orientation session. Those interested in becoming Lead Movers will be completing additional role-specific training.

Benefits

- You'll have the opportunity to make a positive impact on helping women and families transition away from violence and abuse.
- You'll gain experience in the operations of a social service agency, including service coordination and direct client interaction.
- You'll receive training in preparation for your role, and have access to ongoing training opportunities.
- After 3 months of satisfactory service, we can provide confirmation of volunteer service. After 6 months, we can provide a personalized reference letter.

How to Apply

If interested, please send a brief description outlining your interest as well as your resume to Volunteer Services at volunteerGTA@sheltermovers.com